

## Case Support Worker – Care Services

### **The opportunity**

BADAC's Care Services program provides a range of support to children and young people in Out of Home Care including supporting Kinship Carers, Contracted Case Management, Targeted Care Packages, Leaving Care and Cultural Connections. These programs support children and young people in care and their carers to achieve positive life outcomes through supporting children's and young people's health, education and well-being including building strong connections to family, community and culture.

### **The role**

This is a full-time position and will work within the Care Services team to support the work of the Case Management and other program staff.

- Supporting the Kinship Carer Case Managers and families who are caring for children and young people on statutory child protection orders. This includes supporting the needs of children in long term care arrangements and also working towards the reunification of children subject to Family Reunification orders where it has been assessed as safe to do so.
- Assisting in implementing the Child Protection Case plan to ensure the child's safety, stability and development is promoted within the placement and in their contact with family.
- In collaboration with the case manager, assist in developing and implementing a Cultural Support plan to ensure the child's ongoing connection to family, community, culture and country.
- Ongoing assessment of the safety and well-being of the child and engagement of a support network of family and professionals to ensure best outcomes for the child.
- Assist in supporting and building the capacity of Kinship carers to meet the needs of the children in their care.

### **About BADAC**

The Ballarat and District Aboriginal Co-operative (BADAC) was established by members of the Ballarat and district Aboriginal community in 1979. BADAC delivers a comprehensive range of health, social, welfare and community development programs to local Aboriginal people. Since 1979, the organisation has grown considerably to a staff of 100 delivering a wide range of services, underpinned by Social Inclusion principles, which incorporate the following programs:

- Health and Home Care
- Social and Emotional Well-being
- Family Support
- Care Services
- Family Violence and Justice
- Early Years and Youth

BADAC is the Aboriginal Community-Controlled Organisation (ACCO) for the Ballarat and district area, covering 4 local government areas (LGAs). Our services are open to all members of the public, with priority given to our members. BADAC is focused on prevention and early intervention, always with a client-centred approach, to ensure that our clients are personally engaging in the development and nurturing of their own futures.

**Our vision:**

***“Ballarat and District Aboriginal Co-operative exists to achieve self-determination for the Aboriginal community, enabling stronger families by ensuring equal opportunities in health, housing, education, employment and justice through a holistic and culturally relevant approach.”***

**Our Values:**

**Honesty  
Accountability  
Leadership  
Excellence  
Respect**

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<b>Position Title:</b>	Case Support Worker – Care Services
<b>Responsible to:</b>	Program Manager – Care Services
<b>Salary:</b>	SCHADS Level 3-4
<b>Hours:</b>	37.5 hours per week
<b>Status:</b>	Fixed Term Contract – 6 months with potential for extension/ongoing

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**1. Key Duties & Responsibilities:**

- 1.1. Provide support and assistance to the case management team, using the Best Interests framework which assesses and supports the ongoing safety and well-being of children and young people.
- 1.2. Work constructively with children, carers and families to support achieving the goals identified in the child’s case plan.
- 1.3. Assist families to connect with other health, welfare and community services to meet the needs of the child and support the carer family.
- 1.4. Provide support to carers to build capacity and skills in carers in meeting the needs of children in their care.
- 1.5. Liaise with & maintain positive working relationships with other relevant organisations, particularly with Child Protection.
- 1.6. Keep appropriate records within the Looking after Children framework, maintain case records

and assist the case manager to develop reports as required.

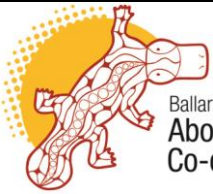
- 1.7. Maintain strict standards of confidentiality & act at all times in a professional manner in accordance with the policies & procedures of the Ballarat & District Aboriginal Co-operative.
- 1.8. Engage in regular supervision, reflective practice and opportunities for planned professional development.
- 1.9. Carry out other duties as directed by the Program Manager – Care Services

## **2. Key Selection Criteria:**

- 2.1. Demonstrated ability to work in a way that promotes Aboriginal children’s cultural identity and promotes their connection to family, community and culture acknowledging that connection to culture, community and country is fundamental to supporting the safety and identity of Aboriginal children.
- 2.2. Tertiary qualifications in Community Services, Social Work, Welfare or a willingness to work towards achieving this.
- 2.3. An understanding of risk assessment, child development and trauma informed practice and a willingness to further develop skills and knowledge in this area.
- 2.4. Capacity to develop a good understanding of the Child Protection and Welfare system including services available to Aboriginal children and their families.
- 2.5. Good literacy skills with the capacity to develop skills in maintaining client files, undertaking assessments, using computer data bases and report writing.
- 2.6. Demonstrated ability to undertake case support tasks and utilise culturally safe approaches with children and their families who have experienced trauma and may present with challenging behaviours.
- 2.7. Good interpersonal & communication skills including demonstrated ability to communicate effectively with a wide range of people, including families, government & community, health, education & welfare services.

## **3. Other Relevant Information:**

- 3.1. It will be a requirement to actively participate in general staff meetings & any other relevant forums, including staff development sessions.
- 3.2. The incumbent will be required to adhere to BADACs compliance policy which includes:
  - National Police Check
  - Working with Children Check
  - Must hold a current Victorian Drivers License.



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3.3. BADAC is committed to the ongoing Professional Development of all its employees & encourages them to attend educational activities that will enhance the employee's ability to perform their tasks.

- 3.4. The employee will be required to sign a confidentiality agreement at commencement of employment.
- 3.5. BADAC is a Child Safe organisations and all employees are expected to adhere to our Child Safe Guidelines.

**Aboriginal and Torres Strait Islander people are strongly encouraged to apply.**